

# PARENT / CAREGIVER GRIEVANCE PROCEDURE – MIDDLE YEARS

The Nazareth Leadership Team believes issues, concerns and/or grievances can arise and must be resolved in a timely manner with procedures that are clearly communicated to the entire community. It is important that a time of reflection takes place and that grievances are kept confidential. It is also most important that positive bonds and relationships are developed between staff members, students, parents and their families. The following flow chart will assist with resolving any issues, concerns and/or grievances.

## I have a concern / grievance about...

